



Key Considerations for Selecting a Renewables Installer

Choosing the right renewables installer is crucial for ensuring a successful installation and optimal performance of your renewable energy system.

Here are some of the essential factors to consider. Remember it is always best practice to get three quotes from carefully selected installers:

Certification and Experience

- **MCS Certification:** Ensure the installer is MCS certified. This certification confirms that they adhere to quality and safety standards, which is vital for eligibility for government grants and incentives.
- **Experience with Similar Projects:** Ask for case studies or examples of previous installations that are similar to your project. Ask to speak to recent customer(s) with similar projects. This helps verify their capability to handle specific challenges related to your property type.
- **Research Community Pages:** Use Communities such as Renewable Heating Hub, Facebook Groups for that manufacturer's products and look at the Government supported Energy Savings Trust web pages. 'Which' Recommended traders can be useful. Ask on EcoBerko or Sustainable Tring for recommendations.
- **Research Specialist Groups:** For example, the Heat Pump Monitoring web site shows actual heat pump performance by installations, by manufacturer and installer with data on property size, age, location and levels of insulation.

Customization and Design

- **Bespoke Design:** Does the installer offer tailored designs based on your property's unique needs. A one-size-fits-all approach may not be effective, especially for high-end or complex properties.

Product Quality and Support

- **Brands and Warranties:** Check what brands of equipment the installer uses and the warranties they offer. Quality products typically come with longer warranties, ensuring better long-term performance. Check if the installer is an approved installer for the specific brand.
- **Ongoing Support:** Confirm if the installer provides maintenance and support after installation. A reliable installer should be available for troubleshooting and regular checks.

Additional Considerations

- **Reputation and Reviews:** Look for customer reviews and testimonials to gauge the installer's reputation in the market. Check how long the installer has been operating.
- **Cost vs Value:** While price is important, consider the overall value offered by the installer, including quality of service, product reliability, and post-installation support.

By focusing on these key areas, you can select a renewables installer that meets your needs and ensures a successful transition to renewable energy.